

# LemonBody.com Limited 1000 Calorie BootCamp Terms & Conditions 2016

## 1. Membership

Your membership will start from the date specified on your 'Welcome' email. Your membership will continue automatically unless you terminate your membership, in line with section 5 below.

## 2. LemonBody venues and Workouts

We currently permit members to attend Workouts at any BootCamp venue. Attendees at LemonBody BootCamp do so at their own risk and agree to abide by these Terms and Conditions. Be aware that session timings and venues may change at short notice.

## 3. Class timetables

We publish our timetable with details easily accessed on our website. Timetables are published in the Spring, Autumn and at the New Year. We may on occasion need to make additional changes to our Workout timetable. We will always endeavor to notify you of our intention to do this.

## 4. About your membership fees

### a. Joining fee

The Joining Fee is normally £50, however, if you commit to become a Member during your Free Trial, WE WILL PAY your joining fee, saving you £50!

### b. Monthly membership fees

Fees are paid monthly in advance and your first payment will normally be taken at the beginning of each month, unless you wish to pay at another time. We ask for your commitment to a 3 month contract period with us and will continue to collect your monthly fees unless you email or write to us notifying us of your wish to cancel payments. Please allow 10 days for us to process your request.

You may not cancel payments before the end of your 3 month contract period (i.e. you must pay for a minimum of 3 months).

### c. Missing membership fee payments

If you do not pay your membership fee on time, you will receive a reminder email from us. We will continue to attempt to collect your payment, unless you contact us with alternative arrangements. Until your fees are up to date, you will be unable to attend Workouts. LemonBody.com Limited reserves the right to take all reasonable steps to recover missing fees and, where appropriate, to recover costs incurred in the recovery. You may be required to pay our costs as well as the fees owed to us if we have to instruct an agency to recover fees on our behalf.

### d. Fee changes

We review our membership fees from time to time and will give you at least one calendar months notice of fee changes.

### e. Indoor Supplement

Where Workouts are held at indoor indoors, an

additional £1 supplement will be charged, payable upon attendance at the venue.

## 5. Suspending or cancelling your membership

### a. Suspending your membership

Subject to our discretion we may consider suspending your membership (for example, if you become pregnant). You may only suspend your membership for a full month or multiples thereof. Suspension may be requested by giving us at least 10 working days notice in writing. When suspending your membership, you must supply us with a re-start date and your membership payments will begin again automatically on that date.

### b. Cancelling your membership

Should you wish to cancel your membership you must give us at least 10 working days written notice before your membership fees are due for collection. You are responsible for ensuring that we have received your written notice.

## 6. Our right to suspend your membership

We reserve the right to suspend your membership immediately if you:

- Break these terms and conditions
- Put the health or safety of other members or our employees at risk
- Allow others to use your membership to attend classes
- Engage in disruptive or violent behaviour

## 7. Possessions and Valuables

Please note that we accept no responsibility for loss or damage to any possessions or valuables that you bring to any activity involving LemonBody.com Limited.

## 8. Promotions and Special Offers

LemonBody.com Limited reserves the right to alter prices, and to run promotions and special offers as we see fit. Please note that all offers and promotions are non-transferrable and non-redeemable and may only be used for the offers to which they pertain.

## 9. Guarantee

LemonBody.com Limited strives to provide the most effective, enjoyable BootCamp experience in the UK, combined with exceptional and unrivalled value for money. However, if you are not completely satisfied with the training and service you are receiving, simply write to us or email us at [info@LemonBody.com](mailto:info@LemonBody.com) explaining how we can improve and we will give you a 100% refund.

## 10. Changes to these terms and conditions

We reserve the right to change these terms and conditions. We will give you at least 30 days notice of any significant changes that may affect your membership and also publish the updated terms and conditions on our website. Please ensure that you fully understand these Terms & Conditions before you make any payments to LemonBody.com Limited.